



Do you or anyone in your home:

- Have a disability?
- Use a device for health, safety or independence that requires electricity?
- Identify as deaf/hard of hearing or blind/low vision?
- Prefer a language other than English?

Let us know at [sdge.com/AFN](https://www.sdge.com/AFN) so we may better serve you.

Wildfire Safety
ASL / Audio



To learn more, scan QR code.

Be prepared for wildfire risk & Public Safety Power Shutoffs

San Diego Gas & Electric® (SDG&E®) monitors weather and other conditions constantly to detect high wildfire risk. As a last resort, SDG&E may need to shut off power in certain areas to help prevent a utility-related wildfire and keep you and your community safe. These are known as a Public Safety Power Shutoffs (or PSPS). Use this fact sheet to prepare or visit [sdge.com/WildfireSafety](https://www.sdge.com/WildfireSafety) for more information.

Before a Public Safety Power Shutoff

Update your information – Make sure your contact information is current to get PSPS notifications. Notifications include calls, text messages, and/or emails and American Sign Language with text. Visit [sdge.com/notifications](https://www.sdge.com/notifications) or call **1-800-411-7343**.

SDG&E Alerts app – Download the 'Alerts by SDG&E' mobile app to track PSPS outages and get real-time updates for your home and up to four more addresses of your choice (e.g., your school, work or relatives' home). You do not need an SDG&E account to download the app or be notified. Learn more at [sdge.com/PSPSapp](https://www.sdge.com/PSPSapp).

Emergency plan – Create an emergency plan for you and your family. Get help from local organizations or download an emergency plan and emergency kit supplies checklist at [sdge.com/checklists](https://www.sdge.com/checklists).

Back-up power – Power will stay off during a PSPS until it is safe to turn back on. Be prepared with a source of back-up power if you need it, especially if you need electricity for health and safety reasons, such as a medical device. Learn more about generators at [sdge.com/generator](https://www.sdge.com/generator). Additionally, see if you qualify for a no-cost backup battery at [sdge.com/GGP](https://www.sdge.com/GGP) or generator rebate at [sdge.com/GenRebate](https://www.sdge.com/GenRebate).

Resources during a Public Safety Power Shutoff

PSPS outage information – Find information on an active PSPS and affected locations at sdge.com/outages or on the no cost 'Alerts by SDG&E' mobile app.

Community resource centers – Find a Community Resource Center near you at sdge.com/resource-centers where you can find water, ice, snacks, and charging stations for smart phones, medical devices and assistive technologies during a PSPS.

Dial 211 for extra support during a PSPS – If you are disabled or need assistance during a PSPS, SDG&E partners with 211 San Diego and 211 Orange County to give 24/7 confidential support in more than 200 languages. Community, health and social services, including accessible transportation, are available for those who qualify. Dial **2-1-1** or call **858-300-1211** (211 San Diego) or **888-600-4357** (211 Orange County).

What's next after a Public Safety Power Shutoff?

Restoring power – If your power was shut off due to high fire risk, you will be notified when it is safe for us to restore your power. Learn more at sdge.com/PSPSrestore.

Be prepared for the next PSPS – Restock your supply kit and update your emergency plan. Learn more at sdge.com/wildfire-emergency-preparedness.

Non-PSPS outages

If you're affected by a planned outage, we will send you an email or letter beforehand so you can prepare. Sometimes an unplanned outage may occur for reasons beyond our control. For more information on these types of outages visit sdge.com/outages.

More helpful programs

Health and medical assistance

Medical Baseline Program – Get more electricity at a lower rate if you or someone in your household has a qualifying medical condition and/or medical equipment. Learn more at sdge.com/MedicalBaseline.

Financial assistance programs

CARE and FERA – You may qualify for a 18%-30% discount on your monthly energy bill. Learn more at sdge.com/CARE.

Energy saving programs

Energy Savings Assistance Program – See if you qualify for low- or no-cost energy upgrades that help lower your bill and make your home more energy efficient. Learn more at sdge.com/ESA.

Visit sdge.com/AFN for PSPS information and additional services for those who may need extra support.

Follow us on:



sdgetoday.com