

JANUARY 2025

Reduce heating costs this winter

If you're spending more time at home this winter, you could see an increase in your energy use which may lead to a higher bill. But, there are ways to reduce use and save with these tips.

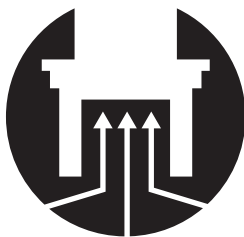


- Being on the right pricing plan can make a difference on your bill. Compare pricing plans to ensure you are on the best plan for your household at sdge.com/pricing.
- Use appliances before 4 p.m. or after 9 p.m. when demand for power and costs are lower.
- Use your exhaust fans sparingly. Your bathroom fans and oven hoods are overlooked sources of heat loss in the winter because they can pull warmth from your home.
- Get a more predictable bill by signing up for the Level Pay Plan at sdge.com/LPP. Level Pay averages your bill every three months; you don't pay less or more.
- Let the sunshine in. Take advantage of the world's best heater – the sun! Open your curtains during the day to naturally heat your home.
- Check your home's insulation. It's like a winter coat for your house. The heavier it is, the warmer your home will be.
- Hot air rises so run your ceiling fan clockwise, at the lowest speed, to help push the warmth back down to you.
- Use less hot water. It takes energy to heat water. Wash your clothes in cold water and install low-flow faucets and shower heads.
- Move furniture and belongings away from heating vents so they can deliver all the heat you're paying for.

Visit sdge.com/winter for more energy-saving ideas.

Actual savings may vary and will depend on various factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

WINTER ENERGY-SAVINGS TIP



When not using the fireplace, keep the damper closed to prevent warm air from escaping up the chimney.

Need help with your energy bill?

If you are having trouble paying your energy bill, you might be eligible for programs and services that can provide financial assistance and help you avoid interruptions to your service. Flexible payment arrangements are also available to help you pay down past due balances. Learn more at sdge.com/Payment-Arrangements.



Check out these energy assistance programs:

- **California Alternate Rates for Energy (CARE) Program:** Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.
- **Family Electric Rate Assistance (FERA) Program:** You could receive an 18% discount on your electric bill. Visit sdge.com/FERA to learn more.
- **Energy Savings Assistance (ESA) Program:** You may qualify to receive free energy-saving improvements for your home, like new appliances, lighting, insulation and more. Find details at sdge.com/ESA.
- **Golden States Rebate program:** Incentives of up to \$500 when you buy qualifying high-efficiency water heaters, smart thermostats or room air conditioners. Learn more at sdge.com/rebates.
- **Arrearage Management Plan (AMP):** If you are a current CARE or FERA customer and have past due energy bills, you may be eligible for debt forgiveness. See if you qualify at sdge.com/AMP.

For a complete list of available assistance programs, visit sdge.com/assistance.

Boost your home's energy efficiency with the RES Program

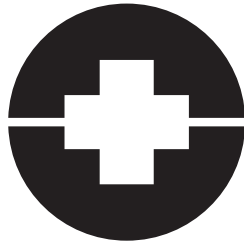
Eligible customers can receive no-cost energy-efficient upgrades like smart thermostats, smart fan controllers, AC tune-ups and more. Learn more at sdge.com/RES or call Synergy Companies at 1-888-272-8394.

Whether you rent or own, the Residential Energy Solutions (RES) Program offers no-cost, energy-efficiency upgrades for your home.



Medical needs? Here's your prescription for savings

Certain medical needs may qualify you or someone in your home for savings every month on your energy bill. Apply for the Medical Baseline Allowance (MBL) program if you need to use more energy due to a qualifying medical condition or to prevent an existing condition from getting worse.



Examples include:

- **A requirement for permanent space heating or cooling** due to paraplegia, quadriplegia, hemiplegia, multiple sclerosis, scleroderma, a compromised immune system or a life-threatening illness. Only medical devices that sustain life or are needed for mobility qualify; devices used for therapy do not.
- **Required use of a life-support device**, such as an aerosol tent, apnea monitor, kidney dialysis machine, motorized wheelchair or respirator.

To get an MBL application and more information, visit sdge.com/medical. Eligibility requirements include a physician's signature on your application to certify the medical need.

During high fire-risk weather conditions, a Public Safety Power Shutoff (PSPS) may be called as a last resort to help prevent potential wildfires. As an MBL customer, it's important that we're able to reach you and keep you informed should an outage occur. Please make sure your contact information is up-to-date and/or sign up for notifications at sdge.com/notify.

Hay necesidades médicas? Obtenga esta receta para ahorrar

Ciertas necesidades médicas pueden hacer que usted o alguien que vive en su casa cumpla con los requisitos para ahorrar cada mes en su factura de energía. Solicite el programa de Asignación Médica Inicial si necesita consumir más energía debido a una enfermedad que cumpla con las condiciones o para evitar que una condición existente empeore.

Por ejemplo:

- **Requerir calefacción o aire acondicionado ambiental permanente** debido a paraplejia, tetraplejia, hemiplejia, esclerosis múltiple, esclerodermia, un sistema inmunitario afectado o una enfermedad potencialmente mortal.
- **Requerir el uso de un dispositivo de soporte vital**, como una tienda de nebulización, monitor de apnea, máquina para diálisis del riñón, silla de ruedas motorizada o respirador. Sólo los dispositivos médicos que sustentan la vida o son necesarios para la movilidad califican; no califican los dispositivos utilizados para terapia.

Para obtener un formulario de solicitud para el programa de Asignación Médica Inicial y más información, visite sdge.com/programa-medico. Los requisitos para tener derecho a participar incluyen el que un médico firme su solicitud para certificar la necesidad médica.

Cuando hay condiciones climáticas de alto riesgo de incendio, puede ocurrir un corte de electricidad por seguridad pública (PSPS, por sus siglas en inglés) como medida de último recurso para ayudar a prevenir posibles incendios forestales. Como cliente de Asignación Médica Inicial (Medical Baseline), es importante que podamos comunicarnos con usted y mantenerlo informado si ocurra un apagón. Asegúrese de que su información de contacto esté actualizada y/o regístrese para recibir notificaciones en sdge.com/notificaciones.

Schedule your free gas appliances safety check

As the weather gets cooler, the use of natural gas appliances like water heaters, furnaces and ovens can go up. Schedule a free gas appliances check with SDG&E to make sure your appliances are working properly and efficiently to help keep gas bills lower. Getting your appliances inspected is a great way to help prevent carbon monoxide poisoning too.



One of SDG&E's gas technicians will come to your home or business to inspect your natural gas appliances. There are several complimentary services:

- Light and inspect gas pilot lights. Make sure pilot lights and burner flames are a clear blue.
- Check that gas appliances are operating safely and efficiently and not emitting carbon monoxide.

- Ensure gas furnaces are working properly and inspect the condition of the filter which improves the furnace's heating ability.

Visit sdge.com/GasCheck for details. You can schedule your appointment online at MyEnergyCenter.com. Select **Services --> Services Overview --> Gas Appliances Check**.

**If you're an NEM customer, select your Gas Account online before scheduling.*