

Save energy and money with our Residential Energy Solutions program

SDG&E® offers an incredible opportunity for homeowners and renters to save energy and reduce their utility bills through the Residential Energy Solutions (RES) program. Whether you rent or own your home, the program provides energy-efficient upgrades at no cost, which may help reduce your energy use, increase your home's energy efficiency and make your home more comfortable. By taking advantage of this program, you can potentially save money while contributing to a more sustainable future without any out-of-pocket costs.

To be eligible for the RES program, you must rent or own a single-family home. Community Choice Aggregation (CCA) customers are also eligible. Participation in certain Demand Response programs may disqualify you from some products and services.

Benefits of the program

- **Energy savings:** By installing energy-efficient products, you may lower your energy usage and reduce your utility bills.

- **Comfort:** Upgrades such as smart-fan controllers that enhance the comfort of your home.
- **Environmental impact:** Participating in the program helps reduce demand on the energy grid, contributing to a more sustainable environment.
- **No-cost upgrades:** If you qualify, you may receive energy-efficiency upgrades at no cost, thanks to the program's funding.

Available products and services

- A/C tune-up
- Smart-fan controllers
- Pipe wrap
- Shower heads
- Faucet aerators

How to participate

1. Call Synergy Companies at **1-888-272-8394** to schedule your no-cost energy assessment or visit sdge.com/RES to request an appointment.

2. Receive no-cost upgrades.

3. Enjoy your energy savings!

Actual savings may vary and will depend on various factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

Stay away from downed power lines

During rainstorms, power lines may become damaged or fall, potentially posing a threat to those nearby. It is crucial for customers to stay safe, be vigilant and take necessary precautions to avoid potential dangers associated with downed power lines.

SDG&E recommends customers follow the below safety measures:

1. **Stay away.** Always assume that downed power lines are energized. Keep a safe distance and do not attempt to approach or touch the downed line.

2. **Call SDG&E and 9-1-1.** If you come across a downed power line, call **9-1-1** and SDG&E at **1-800-411-7343**. Do not attempt to handle the situation yourself.

3. **If you are in your car remain inside.** Do not attempt to leave your vehicle. Call **9-1-1** and SDG&E at **1-800-411-7343**.

SDG&E's top priority is the safety of our customers and employees, which is why crews are on standby ready to respond to any downed power lines or power outages. If you see SDG&E crews working in the field, please slow down and move over a lane, if possible. For more safety tips, visit sdge.com/safety.

Energy-saving hacks to help reduce your energy bill

Want to save money while helping the planet? Discover easy tips that can make your home more energy efficient and your wallet happier! Check out these quick tips to reduce your energy use and costs:

1. **Control humidity:** Dry winter air pulls moisture from your skin, making you feel colder. Instead of reaching for the thermostat, use a humidifier to keep your home humidity between 30-50%. You may feel warmer with some humidity in the air.

2. **Use space heaters:** Make sure your space heater has a tip-over safety

switch, is operated on a hard-level surface and is turned off when you leave the room. Plug the heater directly into the wall to avoid overloading an extension cord.

3. **Use small appliances:** Instead of using the oven, use small appliances such as a microwave, toaster oven, air fryer or slow cooker which use less energy.
4. **Complete annual maintenance:** Fix leaky faucets and pipes. Hot water leaks cause increased demand on the water heater which increases natural-gas use. And test air ducts for leaks.

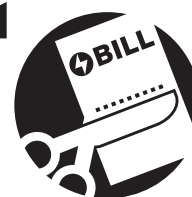
Leaky ducts can cost between 10-30% in heating costs.

5. **Reduce drying time:**

Giving your clothes an extra spin in the washer can save up to half the drying time.

6. **Take shorter showers:** Reducing shower time by just one minute can save you money on your energy bill. You'll save money on water and energy for heating it.

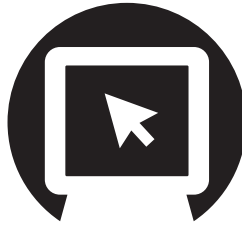
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5 great reasons to choose paperless billing

Looking for a more convenient way to manage your energy bill? Enroll in paperless billing! It simplifies the way you manage your energy bill and helps contribute to a greener planet. Here are some key benefits of making the switch to paperless billing:

- 1. Eco-friendly:** Going paperless reduces your carbon footprint by cutting down on the amount of pollution caused by making paper, printing and transporting it.
- 2. Convenient:** Access your bills and statements online or on our app from anywhere, anytime.



- 3. Saves time:** No need to mail your bill, write a check or find a stamp.
- 4. Less clutter:** Reduce the mess associated with stacks of paper bills. No more piles of paper to deal with.
- 5. More secure:** There's less risk of lost mail or mail fraud. Paper bills sent through traditional mail are susceptible to theft, while digital statements are more secure.

Sign up for paperless billing at MyEnergyCenter.com. Select **Account**, **My Profile**, then **Sign up** under **Paperless Billing**.

Need help with your energy bill?

You may qualify for a bill discount. Assistance programs help lower your monthly energy bill while keeping your home comfortable.

California Alternate Rates for Energy (CARE) Program: Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA. You could receive an 18% discount on your electricity bill. Visit sdge.com/FERA to learn more.

The Low-Income Home Energy Assistance Program (LIHEAP) offers up to \$1,000 in financial assistance towards your energy bill. Learn more at sdge.com/LIHEAP.

Online applications are easy, fast and convenient. To learn more, visit sdge.com/assistance.

¿Necesita ayuda con su factura de energía?

Usted puede calificar para un descuento en su factura. Los programas de asistencia de SDG&E ayudan a reducir su factura mensual de energía mientras mantiene su hogar cómodo.

Programa de Tarifas Alternativas de Energía de California (CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su factura. Averigüe si califica en sdge.com/CAREsp.

Programa de Asistencia de Tarifa Eléctrica Familiar (FERA, por sus siglas en inglés): Si no califica para CARE y su hogar tiene 3 o más personas, puede calificar para FERA. Podría recibir un 18% descuento en su factura de electricidad. Visite sdge.com/FERAesp para obtener más información.

El Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP) ofrece hasta \$1,000 en asistencia financiera para su factura de energía. Obtenga más información en sdge.com/LIHEAPesp.

Las aplicaciones en línea son fáciles, rápidas y convenientes. Para obtener más información, visite sdge.com/asistencia.

How to read your gas and electric meters

Meters measure your energy use. If you'd like to know how to read them, visit sdge.com/read-your-meter.

- Electric meters have scrolling digital displays that show your kilowatt-hour (kWh) use, date, time and other system information.
- Gas meters have dials that can be read like the hands on a clock to measure natural-gas use.



Cómo leer sus medidores eléctricos y de gas

Los medidores miden su consumo de energía. Si desea saber cómo leerlos, visite sdge.com/read-your-meter.

- Medidores eléctricos tienen pantallas digitales de desplazamiento que muestran su uso de kilovatios-hora (kWh), fecha hora y otra información del sistema.
- Medidores de gas tienen diales que se pueden leer como las manecillas de un reloj para medir el uso de gas natural.