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**SAN DIEGO GAS & ELECTRIC COMPANY'S
REQUEST TO INCREASE ELECTRIC RATES
FOR IMPROVEMENTS TO THE
CLICK-THROUGH PROCESS
APPLICATION NO. A.18-11-017**

On November 26, 2018, San Diego Gas & Electric Company (SDG&E®) filed an application with the California Public Utilities Commission (CPUC) requesting approval to increase rates to fund improvements to its Click-Through Process (CTP). The CTP is an online signature process that allows customers to authenticate and give authorization for SDG&E to release customer-specific data to Demand Response Providers (DRPs). This process starts and ends on a third-party DRP website. DRPs need access to this data to register customers for a demand response program that participates in the California Independent System Operator's (CAISO) wholesale market. The CPUC ordered investor-owned utilities to file an application to seek cost recovery for various improvements to the CTP.¹ These improvements include:

- (1) a proposed expansion of the CTP to other distributed energy-resource providers,
- (2) cost estimates and proposals for an alternate authentication and authorization process, and
- (3) various improvements to the existing CTP that is in operation and currently serving customers.

The requested rate increase covers costs associated with implementing improvements to the current CTP. Costs include (but are not limited to) labor for software development, hardware and installation, and staff necessary for testing, maintenance and administrative support. The total costs of the requested improvements and associated support are approximately \$1.5 million, which are spread over the life of the asset. SDG&E is requesting that the approved amount be recorded in existing regulatory accounts and recovered annually in electric distribution rates starting January 1, 2021.

¹ This request was made in response to Ordering Paragraph (OP) 29 of CPUC Resolution E-4868, issued on August 24, 2017, p. 105-106.

The chart shown below illustrates the changes in rates that would result from CPUC approval of this application, compared to current rate levels.

ILLUSTRATIVE IMPACT ON ELECTRIC RATES AND BILLS

If the CPUC approves SDG&E's request, a typical non-CARE residential customer living in either the inland or coastal climate zones and using 500 kilowatt-hours per month could see an annual bill increase in 2021 of \$0.21, or 0.01%. A typical current monthly bill could increase from \$148.33 to \$148.34. The percentages shown do not necessarily reflect the changes that you may see on your bill. Changes in individual bills will also depend on how much electricity each customer uses.

SAN DIEGO GAS & ELECTRIC CLICK-THROUGH PROCESS

ILLUSTRATIVE ELECTRIC BUNDLED RATE INCREASE 2021

Customer Class	Current Rates	Proposed Rate	Increase	
	(11/1/2018) ¢/kWh	¢/kWh	¢	%
(a)	(b)	(c)	(d)	(e)
Residential	27.285	27.288	0.003	0.01
Small Commercial	26.002	26.005	0.003	0.01
Med & Lg Commercial/Industrial	21.127	21.129	0.002	0.01
Agriculture	19.242	19.244	0.002	0.01
Street Lighting	21.460	21.464	0.004	0.02
System Total	23.735	23.737	0.002	0.01

FOR FURTHER INFORMATION

For further information on these proposals you may contact SDG&E's Customer Service line at 1-800-411-SDGE (7343).

You may request additional information or obtain a copy of the application and related exhibits by writing to: Esau Guardado, San Diego Gas & Electric Company, 8330 Century Park Court, San Diego, CA 92123. SDG&E's application and attachments may also be reviewed at the CPUC's Central Files Office in San Francisco, by appointment. For more information, please contact them at aljcentralfilesid@cpuc.ca.gov or (415) 703-2045. A copy of this application may also be reviewed at the following SDG&E business offices:

436 H St. Chula Vista, CA 91910	440 Beech St. San Diego, CA 92101	336 Euclid Ave. San Diego, CA 92114
2405 E. Plaza Blvd. National City, CA 91950	104 N. Johnson Ave. El Cajon, CA 92020	644 W. Mission Ave. Escondido, CA 92025

Copies of this application are available on the SDG&E website at <http://www.sdge.com/proceedings>.

Copies of this insert will be available for viewing and printing on the SDG&E website at www.sdge.com/regulatory-notice.

CPUC PROCESS

This application will be assigned to an Administrative Law Judge (Judge) who will determine how to receive evidence and other related documents necessary for the CPUC to establish a record upon which to base its decision. Evidentiary hearings may be held where parties of record will present their testimony and may be subject to cross-examination by other parties. These hearings are open to the public, but only those who are parties of record can participate.

After considering all proposals and evidence presented during the formal hearing process, the assigned Judge will issue a proposed decision which may adopt SDG&E's proposal, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon at a scheduled CPUC Voting Meeting.

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The Public Advocates Office (Cal PA) may review this application. Cal PA is the independent consumer advocate within the CPUC with a legislative mandate to represent investor-owned utility customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. Cal PA has a multidisciplinary staff with expertise in economics, finance, accounting and engineering. For more information about Cal PA, please call (415) 703-1584, email publicadvocatesoffice@cpuc.ca.gov or visit Cal PA's website at: www.publicadvocates.cpuc.ca.gov/.

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If you would like to learn how you can participate in the proceeding, have informal comments, or if you have questions about the CPUC processes, you may access the CPUC's Public Advisor Office (PAO) webpage at: <http://www.cpuc.ca.gov/pao/>. You may also contact the PAO as follows:

Email: public.advisor@cpuc.ca.gov

Mail: CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074

TTY: 1-866-836-7825 (toll-free) or 1-415-703-5282

Please reference SDG&E's Application No. A.18-11-017 in any communications you have with the CPUC regarding this matter. All public comments will become part of the public correspondence file for this proceeding and made available for review for the assigned Judge, the Commissioners, and appropriate CPUC staff.

