



**Clay Faber**  
Director – Regulatory Affairs  
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April 30, 2025

Leslie Palmer, Director  
Safety Enforcement Division  
California Public Utilities Commission  
505 Van Ness Ave  
San Francisco, CA 94102

**Re: Assembly Bill (AB) 1650**

Dear Director Palmer,

This letter is to inform you of actions taken by San Diego Gas and Electric (SDG&E) to comply with provisions of Assembly Bill (AB) 1650.

Among the provisions of this bill is a requirement for utilities to schedule and hold public meetings to present their emergency and disaster preparedness plans and receive consultation from cities and counties within the utilities' service area prior to April 1, 2025. Additionally, an electrical corporation is required to memorialize the meetings and submit records of the meetings to the commission.

To help ensure substantive communication with local governments and comply with the requirement to provide the briefing in a public meeting that allows for the participation of appropriate representatives of counties and cities within the electrical corporation's service territory, SDG&E presented emergency and disaster preparedness plans virtually through Microsoft Teams on March 19, 2025, and March 20, 2025.

The following public meetings were held virtually prior to April 1, 2025:

**Meeting Option 1**

March 19, 2025

10:00 AM – 11:00 AM

**Microsoft Teams**

**Join the meeting now**

Meeting ID: 218 996 068 409

Passcode: XS9cv7UX

**Dial in by phone**

+1 858-284-1506,,605886948# United States, Del Mar

Find a local number

Phone conference ID: 605 886 948#

**Join on a video conferencing device**

Tenant key: sandiego@m.webex.com

Video ID: 118 654 502 8

**Meeting Option 2**

March 20, 2025

10:00 AM – 11:00 AM

**Microsoft Teams**

**Join the meeting now**

Meeting ID: 272 009 713 322

Passcode: re9NL2EC

**Dial in by phone**

+1 858-284-1506,,588982662# United States, Del Mar

Find a local number

Phone conference ID: 588 982 662#

**Join on a video conferencing device**

Tenant key: sandiego@m.webex.com

Video ID: 112 742 217 9

In addition to these meetings, SDG&E holds Fire Safety Stakeholder meetings each year before high fire season to provide open communication with public agencies and emergency responders, including local government, fire agencies, emergency managers and responders, water agencies, school districts, businesses, tribal communities, and other entities as part of our ongoing collaboration on fire and emergency response. SDG&E also participates with the San Diego Unified Disaster Council and the Orange County Emergency Management Council.

Attached is a copy of

- Public Meeting Notice
- AB1650 Workshop Notification Email
- AB1650 Workshop March 19 & 20, 2025 Attendance Sheets
- AB1650 Workshop Presentation

Please don't hesitate to contact me if you have any questions regarding this matter.

Sincerely,

/s/ Clay Faber

Director – Regulatory Affairs

cc: Danjel Bout ([Danjel.Bout@cpuc.ca.gov](mailto:Danjel.Bout@cpuc.ca.gov))  
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Lana Tran ([Lana.Tran@cpuc.ca.gov](mailto:Lana.Tran@cpuc.ca.gov))



# Public Meeting Notice



**NOTICE OF PUBLIC MEETING IN COMPLIANCE WITH ASSEMBLY BILL 1650 WITH REGARD  
TO THE PUBLIC UTILITIES: EMERGENCY AND DISASTER PREPAREDNESS PLAN  
SAN DIEGO GAS & ELECTRIC COMPANY**

Participation and comments from county and city emergency representatives on the above legislation is important to the CPUC. Public meetings for San Diego County, Orange County, Tribal Partners, and Access & Functional Needs (AFN) Partners are scheduled virtually through Microsoft Teams. Meeting dates and times are as follows:

**Meeting Option 1**

March 19, 2025

10:00 AM – 11:00 AM

**Microsoft Teams**

**Join the meeting now**

Meeting ID: 218 996 068 409

Passcode: XS9cv7UX

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**+1 858-284-1506,,605886948#** United States, Del Mar

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**Meeting Option 2**

March 20, 2025

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**Microsoft Teams**

**Join the meeting now**

Meeting ID: 272 009 713 322

Passcode: re9NL2EC

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**+1 858-284-1506,,588982662#** United States, Del Mar

**Find a local number**

Phone conference ID: 588 982 662#

**Join on a video conferencing device**

Tenant key: sandiego@m.webex.com

Video ID: 112 742 217 9

**INFORMATION ABOUT Assembly Bill (AB) 1650, Portantino. Public Utilities: Emergency and Disaster Preparedness:**

**AB1650**, became law on January 1, 2013. **AB1650** does the following:

- Requires the CPUC to establish standards for disaster and emergency preparedness plans within an existing proceeding, including, but not limited to, use of weather reports to preposition manpower and equipment before anticipated severe weather, methods of improving communications between governmental agencies and the public, and methods of working to control and mitigate an emergency or disaster and its aftereffects.
- The bill requires electrical corporations to develop, adopt, and update an emergency and disaster preparedness plan in compliance with the standards established by the CPUC.
- The bill authorizes those agencies to designate a point of contact for the electrical corporation to consult with on emergency and disaster preparedness plans and requires the electrical corporation to provide the point of contact with an opportunity to comment on draft emergency and disaster preparedness plans.
- An emergency and disaster preparedness plan must address recent emergencies and disasters associated with the electrical corporation or similarly situated corporations and address remedial actions for possible emergencies or disasters that may involve that corporation's provision of service.
- Every two years, to update and improve that electrical corporation's emergency and disaster preparedness plan, the electrical corporation must invite appropriate representatives of every city, county, or city and county within that electrical corporation's service area to meet with, and provide consultation to, the electrical corporation.



# AB1650 Workshop Notification Email

**From:** [Rodriguez, Shana T](#)  
**Cc:** [Emergency Operations Services](#); [EM Training and Exercise](#); [Britton, Joseph C](#); [Gabaldon, Joseph M](#); [Bourbois, Kristopher](#); [Weigand, Erik K](#); [Fehse, Matt R](#); [Johnson, April](#); [Porter, Thom W](#); [Barongan, Kristen M \(Contractor\)](#); [Vandever, Vanessa G](#)  
**Bcc:** [jsummers@coronado.ca.us](#); [Edward.Greenawald@sdsheriff.org](#); [Glen.Twyman@sdsheriff.org](#); [Michael.Hanks@sdsheriff.org](#); [Matthew.Faddis@sdsheriff.org](#); [Bryce.Thompson@sdsheriff.org](#); [Shannon Files](#); [Gavin.Lanning@sdsheriff.org](#); [Jeffery.Ford@sdsheriff.org](#); [kevin.t.kelley@usmc.mil](#); [carl.todd@usmc.mil](#); [Cruz Ponce](#); [dan.weiss@caloes.ca.gov](#); [Patrick.buttron@caloes.ca.gov](#); [Sherri Sarro](#); [bstanding@coronado.ca.us](#); [City of Chula Vista \(Marlon King\)](#); [City of Encinitas, Del Mar, and Solana Beach \(Cornia Jimenez\)](#); [Marie Jones-Kirk](#); [jfrench](#); [Kim Young](#); [City of National City \(Walter Amadee\)](#); [DParsons@oceansideca.org](#); [jstein@poway.org](#); [HChasteene@sandiego.gov](#); [Justin Matsushita](#); [bdavidson@cityofvista.com](#); [cody.gallagher@sdcountry.ca.gov](#); [adam.c.stieve.mil@us.navy.mil](#); [City of Escondido \(Jeff Murdock\)](#); [amckellar@heartlandfire.org](#); [bkoch@heartlandfire.org](#); [Naval Base Coronado \(James Murray\)](#); [NBC\\_EOC@Navy.mil](#); [stacy.urreola@navy.mil](#); [Michael.j.doggett.civ@us.navy.mil](#); [dfoster@portofsandiego.org](#); [spreiser@san.org](#); [JSmith@san-marcos.net](#); [predfern@211sandiego.org](#); [Meg Storer](#); [Disaster@211UnitedWayOC.org](#); [AmyA@UnitedWayOC.org](#); [AmandaB@UnitedWayOC.org](#); [nicholas.nguyen@usw.salvationarmy.org](#); [sandra.severns@usw.salvationarmy.org](#); [apoorman@factsd.org](#); [jgutierrez@factsd.org](#); [JVasquez@rhainc.com](#); [aeilts@sandiegofoodbank.org](#); [bgonzalez@sandiegofoodbank.org](#); [SLimones@ocsheriff.gov](#); [James Shadle](#); [amelchor@sanjuancapistrano.org](#); [City of Mission Viejo \(OC\)- \(Paul Catsimanes\)](#); [City of Laguna Niguel \(OC\)- \(Phil Robinson\)](#); [manderson@ocsheriff.gov](#); [Vickie Osborn](#); [rdelarosa@ocsheriff.gov](#); [Manning, Brendan FD](#); [Kayla Moshki](#); [Cooper CIV Dionisio G](#); [Urreola, Stacy N CIV USN NAVBASE CORONADO CA \(USA\)](#); [Robinson, Philip](#)  
**Subject:** SDG&E's 2025 Emergency Plan Review and Disaster & Wildfire Preparedness Workshop  
**Date:** Monday, March 3, 2025 3:03:00 PM  
**Attachments:** [image003.png](#)  
[image004.png](#)  
[image005.png](#)  
**Importance:** High

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Good afternoon!

SDG&E is excited to virtually host our annual Emergency Plan Review and Disaster & Wildfire Preparedness Workshop for 2025. We are offering two sessions for your convenience. Please choose the date and time that best fits your schedule. The workshop dates are: Wednesday, March 19th, 10:00 AM – 11:00 AM or Thursday, March 20th, 10:00 AM – 11:00 AM.

During this workshop, we will review our Company's Emergency and Disaster Preparedness Plan and discuss the investments SDG&E has made to protect communities from catastrophic wildfires. We will also cover the steps we take during adverse weather or emergency situations, including Public Safety Power Shutoffs to help ensure public safety. Additionally, the workshop will focus on the communication strategy and operations of SDG&E's Emergency Operation Center. We recognize the impact these events have on your operations and communities, and we aim to collaborate on notifications and continuous improvement. This workshop will provide an opportunity for open dialogue and questions.

Calendar invitations will follow this email. Please reach out if you have any questions.

Have a wonderful day!

**Shana Rodriguez**

Special Projects Program Advisor



Cell: 619-902-0829




## Tribal Partners Notification Email & Contact List

SDG&E Emergency and Disaster Preparedness Workshop - 3/19 or 3/20



Vandever, Vanessa G

To  Vandever, Vanessa G

Cc  Rodriguez, Shana T



Follow up. Completed on Monday, March 17, 2025.

You replied to this message on 3/17/2025 3:58 PM.

Greetings,

It's that time of the year again to join our Emergency and Disaster Preparedness virtual workshop – this year we are offering two options to choose from and they are as follows:

- Wednesday, March 19th, 10:00 AM – 11:00 AM
- Thursday, March 20th, 10:00 AM – 11:00 AM

During this workshop, we will review our Company's Emergency and Disaster Preparedness Plan and discuss the investments SDG&E has made to protect communities from catastrophic wildfires. We will also cover the steps we take during adverse weather or emergency situations, including Public Safety Power Shutoffs to help ensure public safety. Additionally, the workshop will focus on the communication strategy and operations of SDG&E's Emergency Operation Center. We recognize the impact these events have on your operations and communities, and we aim to collaborate on notifications and continuous improvement. This workshop will provide an opportunity for open dialogue. Please reply directly to me with the date that works for you and I will follow up with a calendar invite. We look forward to having you join us!

### Agenda

- Introduction
- Emergency Management Mission, Vision & Structure
- Emergency Plan Review/Updates
- Wildfire Safety
- Education, Outreach & Partnership to the Public
- Questions?

Kind regards,

Vanessa Vandever

Sr. Tribal Affairs Manager

619.609.8706

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AB1650  
Workshop  
March 19, 2025  
Attendance Sheet

| Enter your first name | Enter your last name | Email2                      | Organization                            |
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**AB1650  
Workshop  
March 20, 2025  
Attendance Sheet**



| Please enter your first n. Please enter your last n: |            | Please enter your email address.  | Please enter your organization.                |
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# AB1650 Workshop Presentation



# AB 1650 EMERGENCY PLANS BRIEF

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Emergency Management

Emergency Operations | Operational Field & Emergency Readiness | Aviation Services | Training & Exercise

# Wildfire Risk in SDG&E's Service Area

## High Fire Threat District (HFTD)

- Tier 2
- Tier 3

64%

Of Service Territory

3,500

Miles of Overhead Lines

183k

Customer Accounts

223

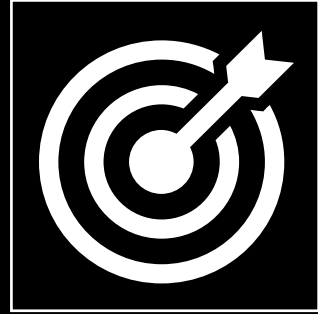
Weather Stations





# **Emergency Management Mission, Vision, and Structure**

# Emergency Management: Our Mission, Values & Vision

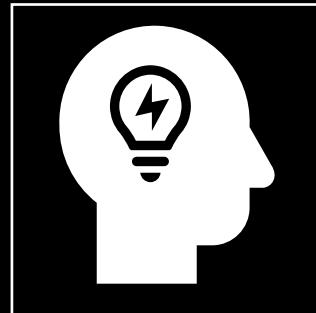
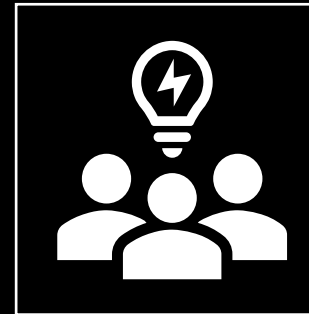


## Mission

Prepare our workforce to mitigate risks and provide a better future for our community.

## Values

Innovation  
Collaboration  
Trusted



## Vision

Create sustaining resilience through empowerment and innovation.

# Emergency Management Overview



## Training & Exercise

Development and implementation of EOC trainings & exercises to help ensure the EOC workforce is competent and confident in their roles.



## Operational Field & Emergency Readiness

Development, implementation, and maintenance of the Company ICS system. Training of first responders and field crews.



## Emergency Operations Services

Development, implementation, and maintenance of emergency planning, preparedness, response, recovery, regulatory compliance, and legislative review.

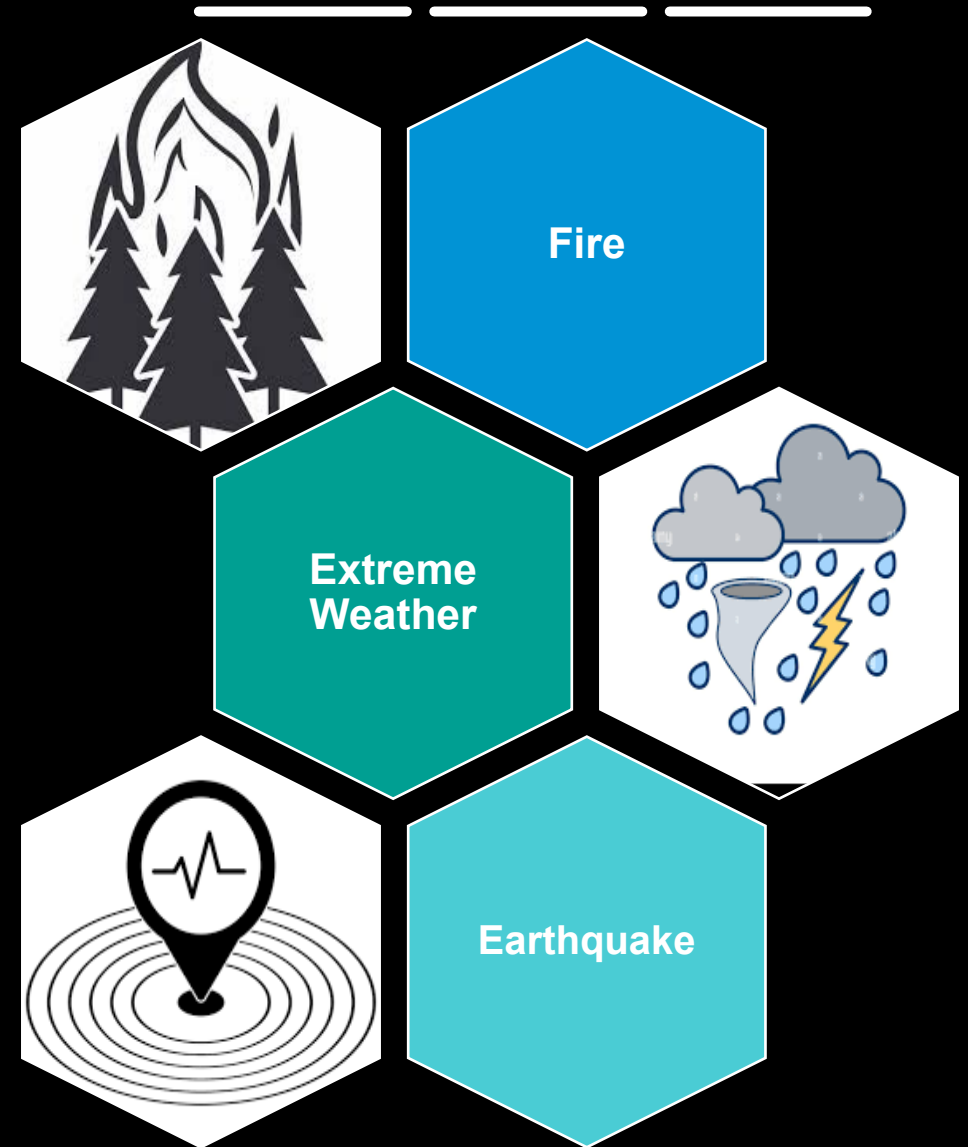


## Aviation Services

Multi-mission team providing aviation safety oversight of flights within the service territory. Activities include helicopter and UAS assets.

# Role of Emergency Management

- Deliberate engagement with partners, to include:
  - San Diego & Orange County, AFN, and Tribal Partners
  - 24/7 Duty Officer Program
  - Liaisons available for EOC activations
  - On-site field support to coordinate between utility crews and first responders
- Conduct training & exercises based on the Company's top identified risks
  - Participate in partner exercises
- First Responder training
- Solicit stakeholder inclusion in AAR process for utility related incidents
- Manage Mutual Assistance – Inbound / Outbound





# Role of EOC

**The role is to coordinate aspects of the emergency**

Follow utility compatible SEMS/ICS response structure – the basic responsibilities include:

- **Anticipate, identify and address customer service issues**
- **Anticipate and manage reputational or financial impacts**
- **Help ensure regulatory reporting compliance**
- Focus on the “Big Picture” and develop a common operating picture
- Help ensure “One-Voice” communication strategy
- Manage and deconflict crisis information
- Acquire, assign and track resources
- Liaise with city, county, tribal and state agencies
- Strategic and policy-level decision-making
- Anticipate, identify and address employee issues



# Operational Field & Emergency Readiness

## First Responder Outreach Training

Cooperative effort between Fire Coordinators and Operational Field and Emergency Readiness

### 2024 Training Statistics

- 137 In-person sessions
- 2,553 Participants

### Target Audiences

- Fire Departments
- Law Enforcement
- Fire Academies



# 2024 Aviation Services

## SDG&E's BlackHawks



### Water Drops



571

### Water Gallons Dropped



337.5K

## SDG&E's Sky Maverick



### Water Drops



723

### Water Gallons Dropped

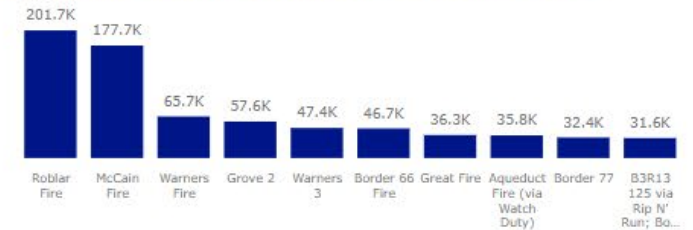


752.4K

## Major Events



### Total Water Gallons Dropped by Fire Event - Top 10



### Flight Hours



93.2

### Dips



523

### Flight Hours



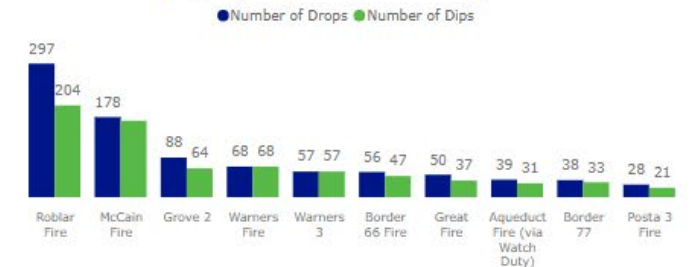
101.60

### Dips



538

### Number of Drops/Dips by Fire event - Top 10







# Emergency Plan Review & Updates

# Assembly Bill 1650 and General Order 166

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## Assembly Bill 1650: Emergency & Disaster Preparedness

- Ensures utilities have processes and procedures minimizing response times and communicating service restoration to the public during emergencies and disasters
- Requires a presentation of utility emergency and disaster prep plans at public meetings every two years
- Works in partnership with Cities and Counties within the service territory
- Maintain updated lists of emergency contacts at Cities and Counties within service territory
- Utilities required to memorialize and submit records of the meetings to the Public Utility Commission

## 2012 General Order 166: Emergency Plan Compliance Report

- The Compliance Report is updated and maintained in compliance with CPUC General Order 166 and filed annually
- The 2012 General Order 166 compliance report was modified for the AB 1650 meetings, in order to focus on the emergency response and preparedness aspect of SDG&E's plan with examples of how it was used

# Core Capabilities

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**Infrastructure  
Systems**



**Operational  
Coordination**



**Planning**



**Public  
Information**



**Situational  
Awareness**

# Infrastructure Systems

- All hazard resilience
- Data management and emerging technologies
- Wildfire and climate risk modeling
- Cyber security



# Operational Coordination

- External and Government Communications
  - Includes pre-incident coordination with appropriate essential customers, and state, tribal, and local government agencies
  - SDG&E maintains four 24/7 contacts available for partner agencies to help ensure a smooth transition of utility personnel:
    - Emergency Management On-duty
    - OFER On-duty
    - Liaison On-duty
    - Fire Coordinator On-duty



**EM On-Duty**  
**(858) 503-5173**

**OFER On-Duty**  
**(858) 503-5214**

**Liaison On-Duty**  
**(858) 503-5450**

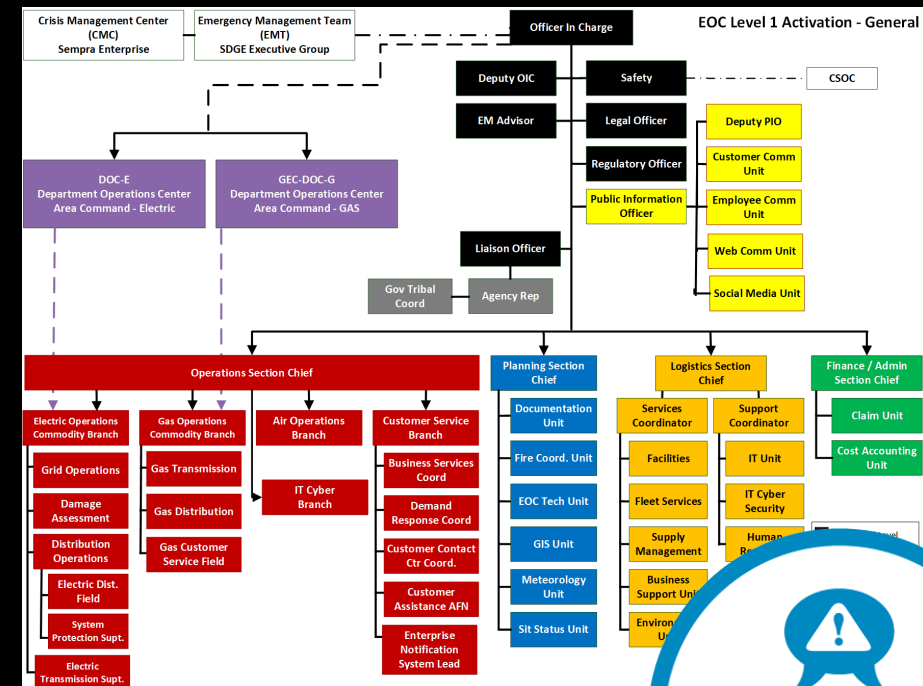
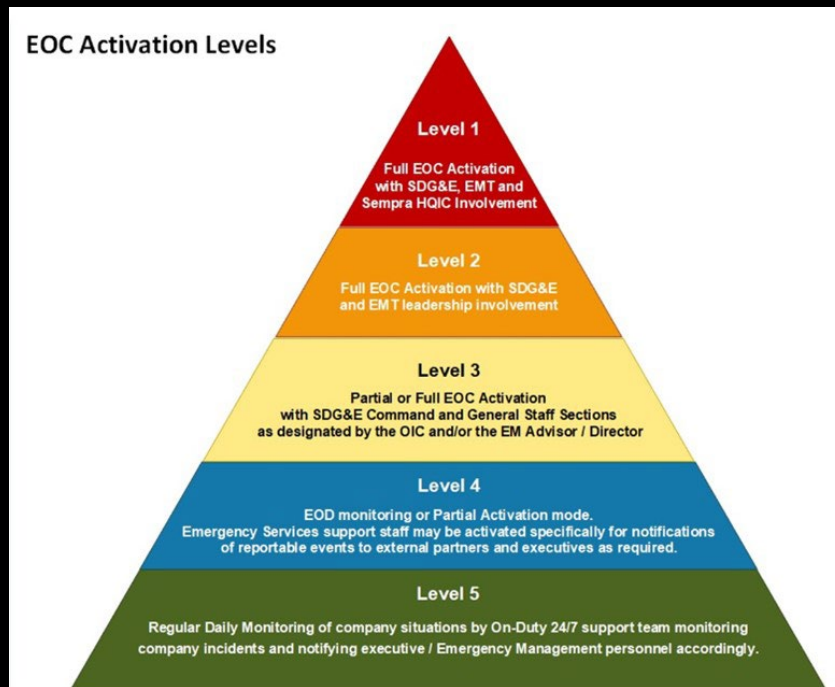
**Fire Coordinator On-Duty**  
**(858) 503-5152**





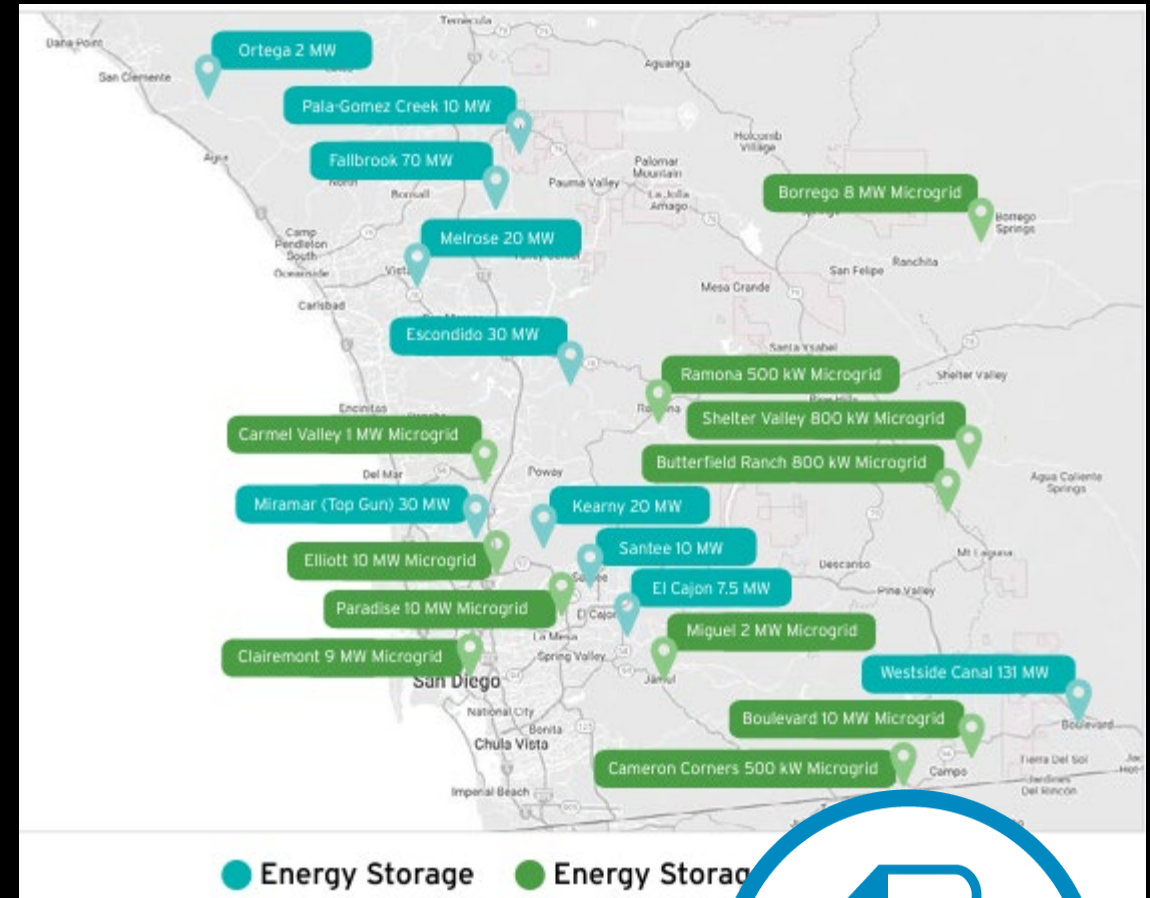
# Operational Coordination

- EOC Activation
  - The plan may be activated during business and after-hours, both with and without warning. The foundation of this plan utilizes existing company work structure and responsibilities to minimize specialized training to the plan's preparedness and response procedures.



# Planning

- Developed IT/Cyber Executive Plan
  - Revising to include secure external communications system
- Updating Inbound Mutual Assistance Plan
- Developing Battery Energy Storage Site plans in collaboration with local jurisdictions



# Public Information

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- Partner with KOGO-AM
- Media advisories / press releases / social media
- Outage map is accessible via SDGE.com or Alerts by SDGE for customers and the Partner Portal for partners
- Partner with the network of local government agencies responsible for alert and warning
- Annual update of customer contacts
- Quarterly update of partner contacts
- Collaboration with Community-based Organizations

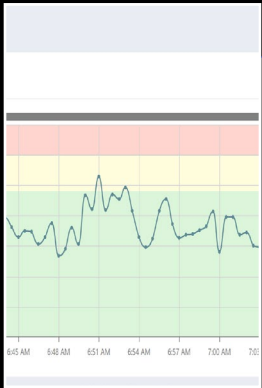


# Accessible Communications

- Accessible Communications
  - Accessible Hazard Alert System (AHAS)
  - Email and text embedded with URL
  - Video with American Sign Language interpreter
  - Audio voice-over
  - Closed Captioning
  - Transcript of messages in 22 prevalent languages
- Web Accessibility - WCAG 2.1 AA
  - SDGE.com/AFN
    - One stop for AFN services and programs
  - MyAccount.SDGE.com
  - SDGEnews.com
  - Alerts by SDGE Mobile App
  - Partner Portal Mobile App

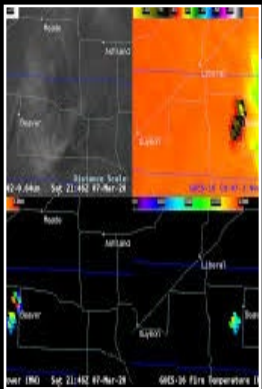


# Situational Awareness



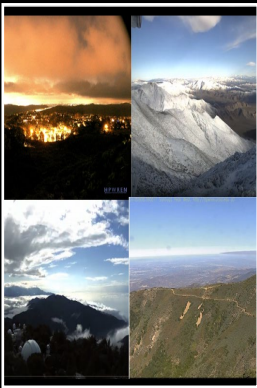
## Weather Stations

223 stations measuring wind speed, temperature & humidity; enabling 30 second data reads.



## Satellite Fire Detection

Fire alert notification in 20 – 30 seconds. Modeling new fuels, vegetation & fire growth algorithms.



## Camera Network

Over 100 camera that provide streaming views of high fire risk area. AI enabled with smoke detection.



## Aviation Services

Helicopters and drones to help fight fires, inspect poles, evaluate environmental conditions.







# Wildfire Safety & PSPS

Establishing Resilience & Situational Awareness

# PSPS Process

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If high fire risk weather conditions are present, we may shut off power as a final recourse to keep you and your community safe.



## TRACKING THE FORECAST

Well in advance of any event, we begin tracking weather forecasts and system conditions to understand the potential risk to the region. This information is then combined with our Fire Potential Index and Santa Ana Wildfire Threat Index to better understand and quantify the potential risk of the expected weather event.



## OPERATIONAL ADJUSTMENTS

As we refine our weather forecast we also evaluate our electric system, make operational modifications to ensure the safe operation of the system, or cancel at-risk field work, deploying field observers to critical locations and activating our Emergency Operations Center.



## MONITORING CONDITIONS

We monitor real-time data from our weather system, cameras and personnel in the field to determine environmental conditions. We also collaborate with the National Weather Service, the U.S. Forest Service, CAL FIRE and the San Diego County Office of Emergency Services to share pertinent information.



## SITUATIONAL ASSESSMENT

As the situation evolves, highly experienced subject matter experts are on staff to take appropriate and timely actions to protect public safety and mitigate against any threats.



## DE-ENERGIZE

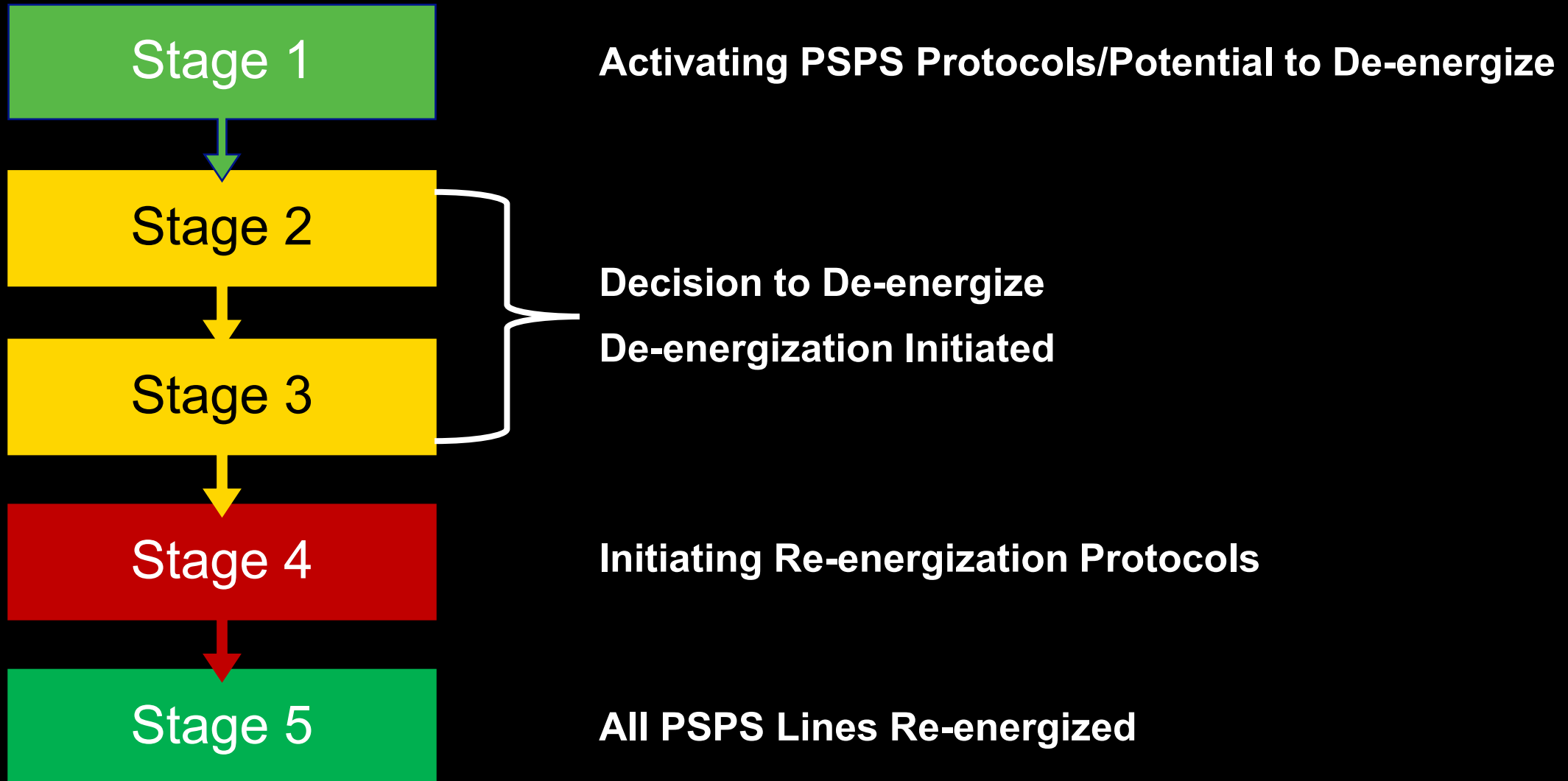
We may turn off power for safety as a last resort, and it would remain off until conditions are safe. It is challenging to predict how long an outage might last given a variety of factors. These include, among others, the duration and location of strong winds, potential damage incurred on the system while de-energized and whether aerial patrols are possible at the time



## PATROLS & RESTORATION

The restoration process requires reduced wind speeds for a sustained period and sufficient daylight to allow our crews to patrol a line and deem it safe. Once equipment and conditions are confirmed safe, we'll begin systematically restoring power.

# PSPS Stages





# Public Safety Shutoff Criteria / Safety Factors

- **Fire Conditions**

- Red Flag Warnings (RFW)
  - Fire Potential Index (FPI)
  - Santa Ana Wildfire Threat Index (SAWTI)

- **Weather Conditions**

- Temperature
  - Humidity
  - Wind Gusts

- **Observations From the Field**

- Flying Debris
  - Tree Damage
  - Impacts to Powerlines



# Restoring Power

Forecasted wind gusts have peaked and winds are trending downward

Aerial assets (helicopters and drones) can fly for patrols and response

Circuits cannot be patrolled until the following conditions are met:

- Four hours of daylight for patrols
- Foot and drone patrols can be completed safely

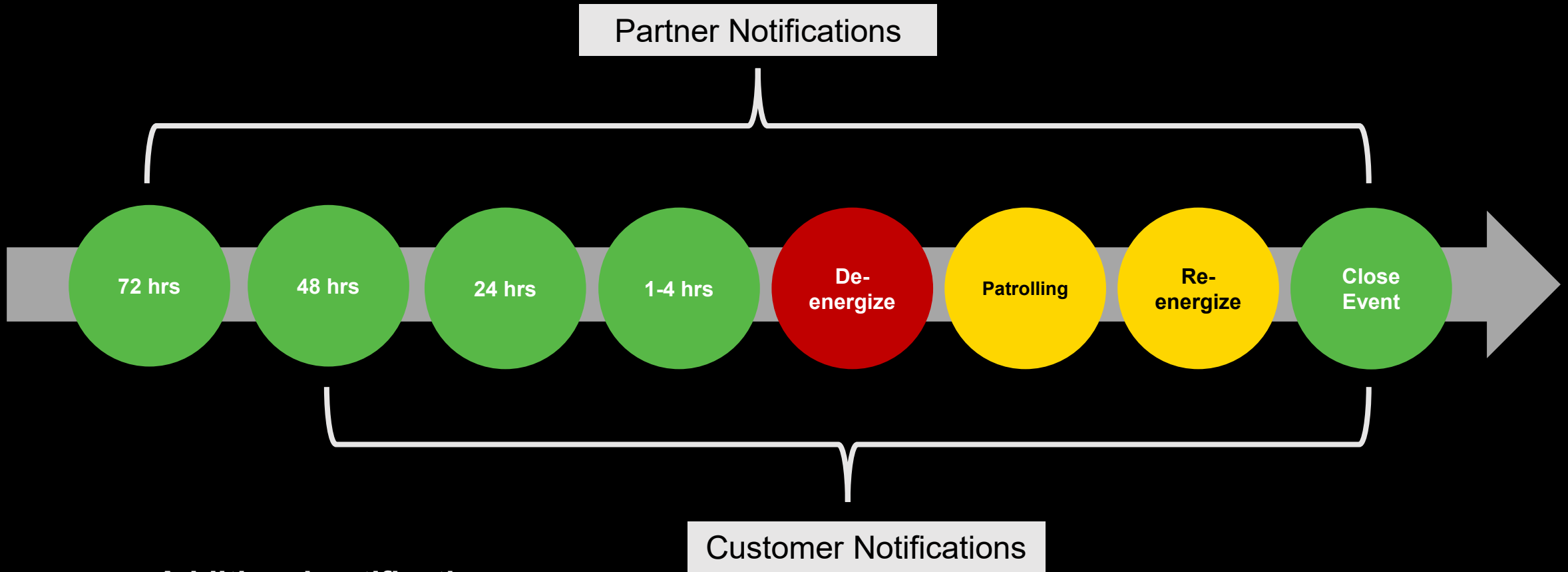
Circuits cannot be restored until the following conditions are met:

- Full visual patrol of entire circuit is completed
- No damage is found, or damage has been repaired
- Electric Troubleshooter, observer, or line crew on scene
- Contract fire resource crews on scene

SDG&E prioritizes restoration efforts for critical needs such as hospitals, water pumping stations, and law enforcement and fire infrastructure



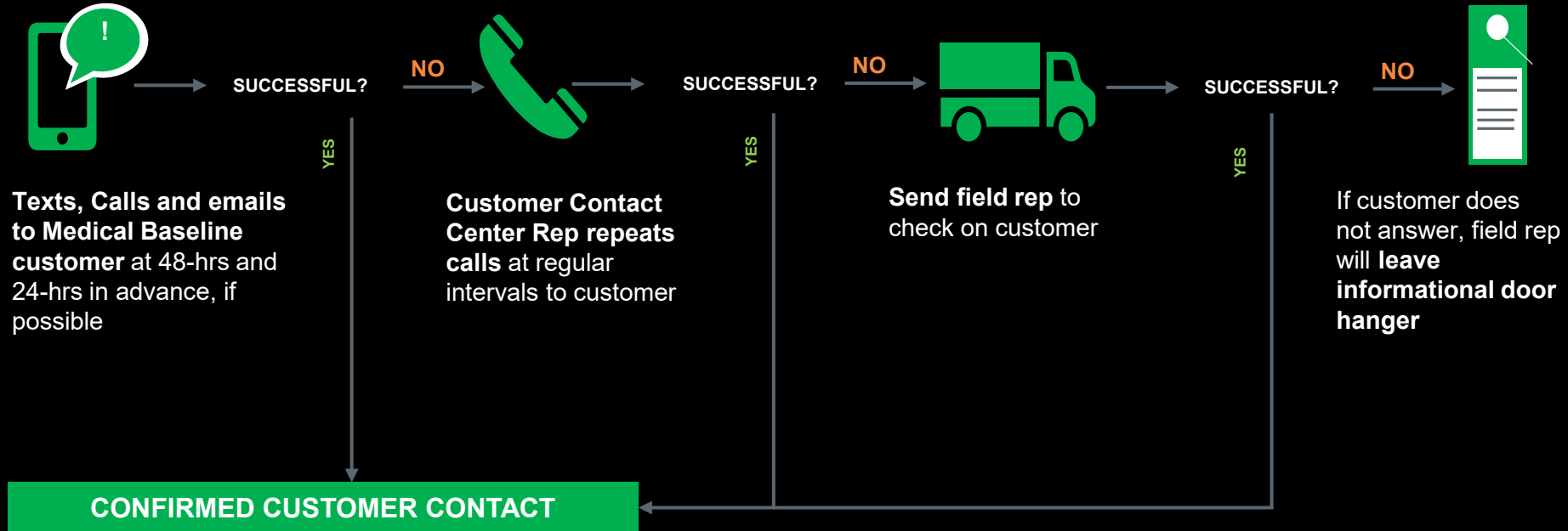
# Public Safety Power Shutoff (PSPS)



**Additional notifications:**

- CRC Opening
- Overnight outage

# Notifications: Medical Baseline & Life Support



For Medical Baseline notifications, the notification is considered successful if the customer has answered a phone call, responded to a text message, opened an email or clicked on a link included in an email.

Field reps will notify customer of Public Safety Power Shutoff and encourage them to spend time with a friend or family member, if needed. If customer is experiencing a medical emergency, rep will offer to dial 911 and wait with the customer until emergency services arrive.

# Community Engagement

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# Community Resource Centers

In the event of a public safety power shutoff, we may activate CRCs in communities most impacted. New hours of operation will span 8am – 10pm each day of activation and resources provided will include bottled water, light snacks, cell phone charging, chairs, restrooms, ice, water trucks (for large animals), and up-to-date outage event information.

- Developed by SDG&E, community volunteers, and multiple stakeholders
- 11 locations identified in areas prone to fire weather conditions and Public Safety Power Shutoffs
- 3 portable locations
- Established following feedback from community meetings
- Provide information, water, communications, snacks, cell phone charging, medical device charging, ice, etc.
- Staffed by trained third party contractor



# 2025 AFN PSPS Support



## Community Resource Centers

- 11 facilities in the HFTD, 3 mobile CRCs
- Provides a local center for impacted customers to receive accessible support and resiliency items, with a focus on AFN



## Tribal Partnerships

- Partnerships with Southern Indian Health Council (SIHC) and Indian Health Council (IHC)
- Provides resiliency items and resources



## Centralized Resource Hub

- Partnerships with 211 San Diego/OC United Way
- Connects customers to resources and direct support from 1,000+ orgs, 24/7/365, over 200 languages



## Pantry & Warm Food

- Partnership with SD Food Bank & Feeding SD to provide mobile food pantries at rural, tribal and PSPS sites
- Warm Food vendors to provide additional options, as needed



## Backup Battery Support

- Provide customers experiencing de-energization with a battery to run medical devices



## Transportation

- Partnership with FACT paratransit
- Provides accessible transportation to customers' location of choice including CRCs



## Hotel Stays

- Partnership with Salvation Army
- Provides no-cost hotel stays if staying in place is not an option



## Wellness Checks

- Partnerships with local CERTS and YANA
- Provide wellness checks to individuals with AFN who may need additional support



## Community Engagement

- ~50 CBOs within SDG&E's Energy Solutions Partner Network
- Amplified PSPS notifications to expand reach in HFTD



## Blue Envelope Program

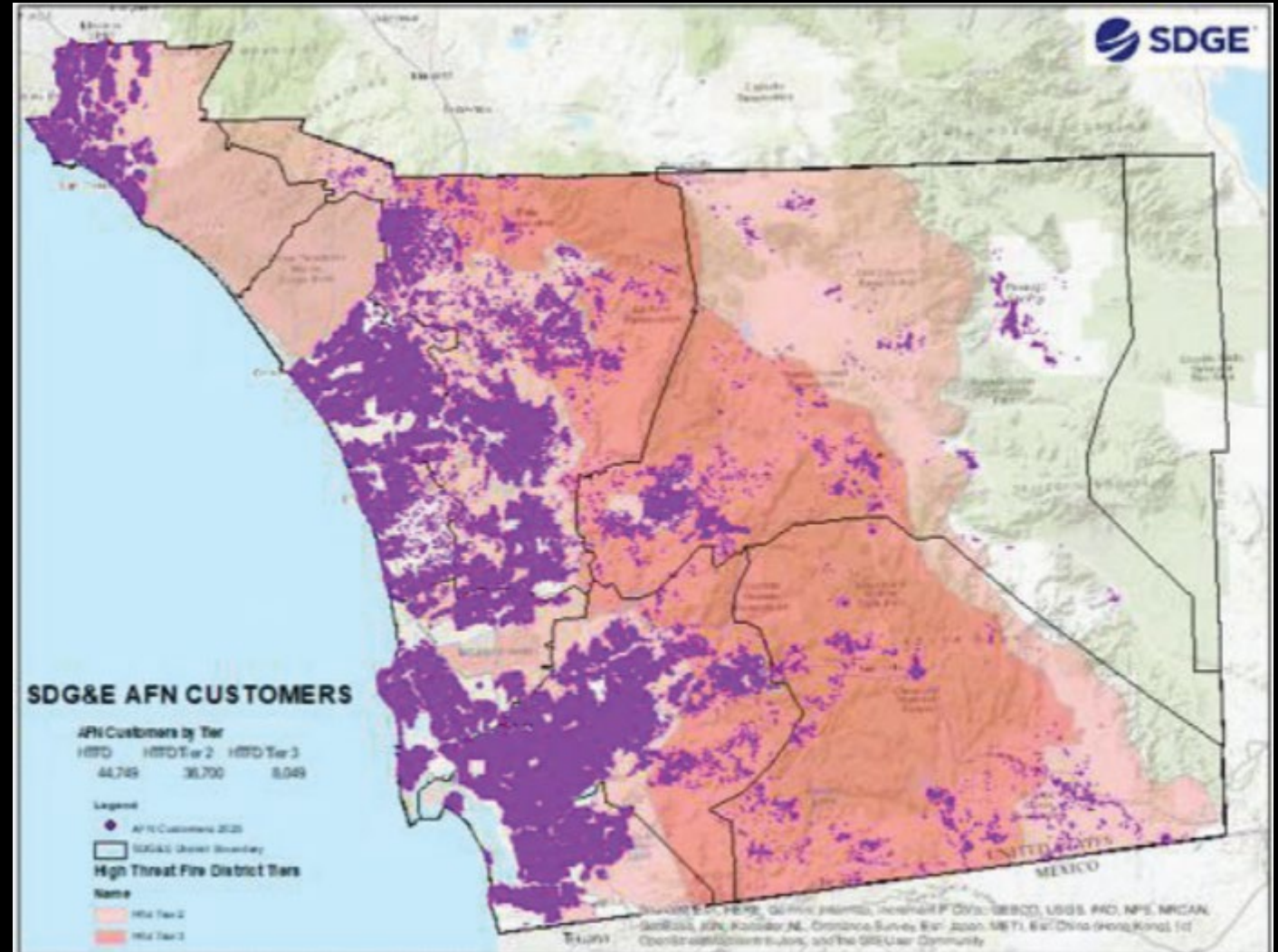
- Collaborate with San Diego County Sheriff's Office to educate employees; raise awareness

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*Using GIS data to provide targeted solutions, programs, community resource centers & more to AFN customers within the HFTD*

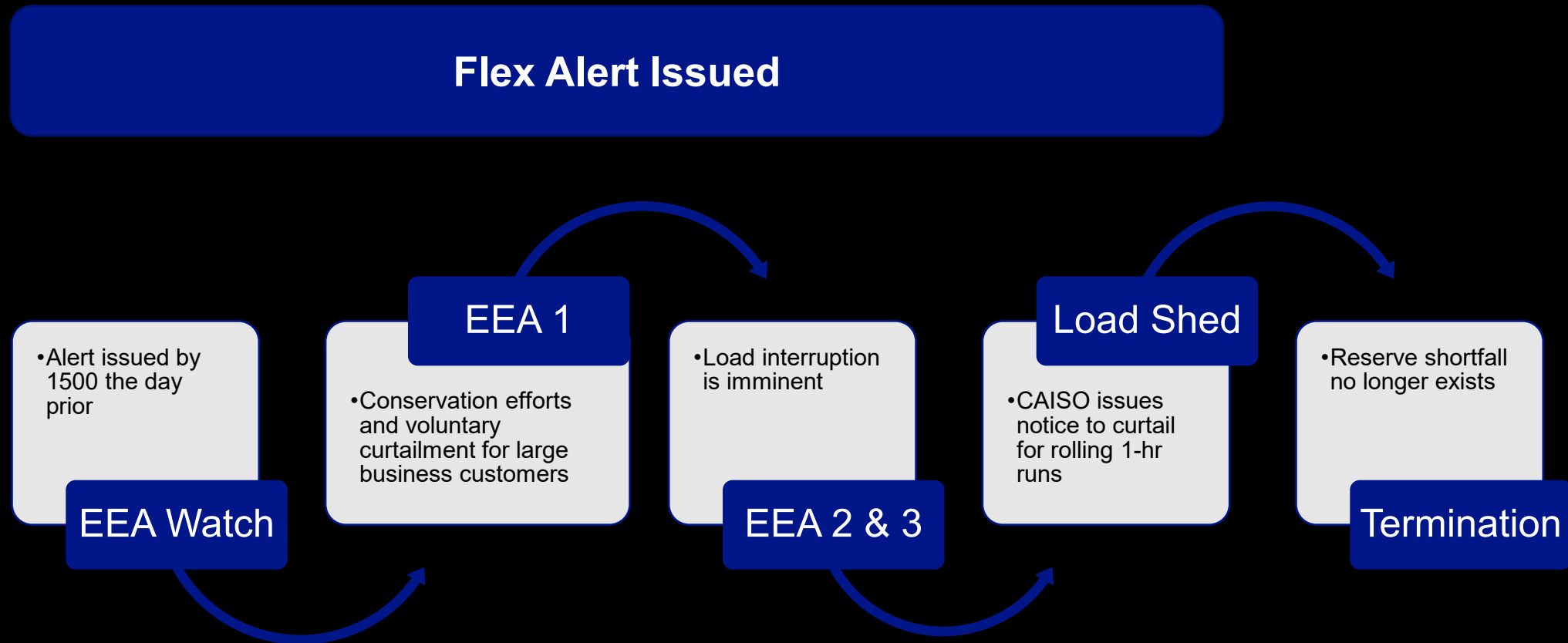
# Data Trends

- ~**31%** of SDG&E's total active residential population **identified as AFN**
- ~11% of SDG&E's total AFN population **located in the HFTD**
- ~9,900 customers identified as having an AFN through **Self-ID**
- **15 unique** AFN identifiers





# Load Curtailment



\*Each run is curtailed for approximately 1-hr. Number of circuits is determined by how many megawatts are included in the CAISO order. Once the order is given, curtailment is required within 10 mins.

Runs are listed on websites when a Flex Alert is issued, and GIS maps are shared with public safety partners who have access the PSPS secure map portal.



# Education, Outreach & Partnership to the Public

# Partnerships & Community Engagement

## Wildfire Community Outreach

Partner with 400 community-based organizations  
Host wildfire safety webinars and wildfire fairs

## Wildfire Safety Education and Communication Campaign Year-Round

Customer communication prior to, during and following wildfire activity  
Promote signing up for notifications and customers update

## Enhanced Public Safety Partner Outreach

Year-round engagement  
SDG&E OFER and Fire Coordination are direct links with First Responders

## Expanded AFN/Vulnerable Population Outreach Campaign

**SDG&E contributed grants totaling nearly \$2 Million Dollars to support:**  
3,800 active CERT, Fire Safe Council and Tribal Emergency Response team members who project more than 55,000 structures, and over 15,500 acres through defensible space programs, community emergency response events and activities and in-person and virtual training workshops and webinars.





# 2024 Outreach Results and 2025 Strategies

Planning 4  
Wildfire  
Safety Open  
House  
Events for  
2025



4  
Wildfire  
Safety  
Fairs held  
in 2024

Over  
**1900+**  
Wildfire Safety Fair  
Attendees

2025  
Wildfire Fairs

- Ramona
- Rancho Bernardo
- Alpine
- Valley Center

*"Well organized"*  
*"Great information"*  
*"Excellent, thank you  
for being here!"*



# Planned Outreach and Engagement

## To Public Safety Partners, Community



### Exercises

Equip. test,  
Tabletop internal exercise,  
Tabletop exercise with



### EOC Tours

Scheduled tours for  
all external  
stakeholders



### Joint Planning

Working with County  
OES, CAL OES, CAL  
FIRE and Tribal  
Governments



### Govt. & Agency Briefings

Ongoing on WMP, PSPS  
and commodity outages



### AFN Outreach

Email campaign,  
virtual presentations  
and expanded CBO  
partnerships



### PSPS & Wildfire Resiliency Webinars and Community Events

Public Safety  
Partners and  
Community Partners





# Partner Portal



**One Source**  
Streamlined  
consistent data and  
messages



**Resources**  
Social media kit,  
community flyer,  
talking points



**All Hazard**  
Adding Gas data in  
2025 to realize "All  
Hazard" vision



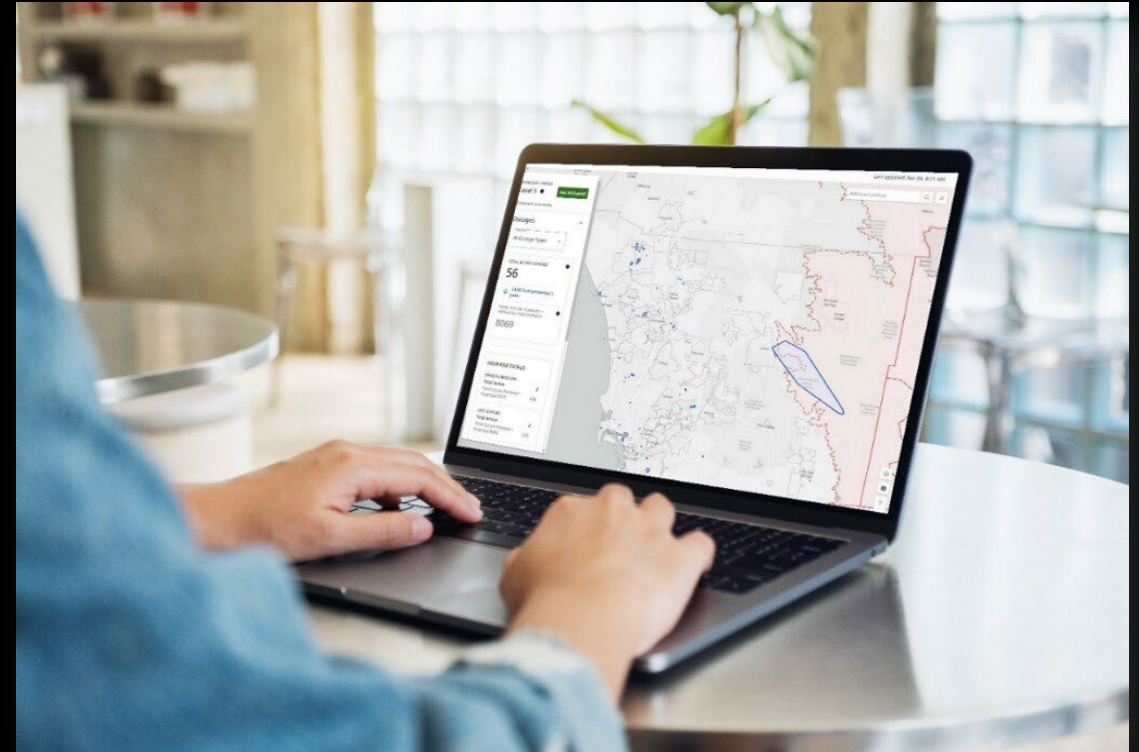
**24/7 Contacts**  
Direct links to call  
Liaison and  
Emergency  
Management



**Sharing Information**  
The ability to export  
information from the  
portal and share to  
key staff



**Mobile App**  
Informed by Public  
Safety Partner  
Feedback;  
customizable push  
notifications



To Request Access, provide feedback, or get help  
with issues email [PartnerPortal@SDGE.com](mailto:PartnerPortal@SDGE.com)

# Exercises

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Annually SDG&E conducts two Public Safety Power Shutoff Exercises and welcomes the attendance and participation of external stakeholders.

## **PSPS Tabletop Exercise—April 9<sup>th</sup>, 2025**

- 2024: In person exercise with **156** exercise participants across **34** organizations
- Specifically discussed notification procedures and messaging coordination during PSPS response

## **PSPS Functional Exercise—June 3-6, 2025**

- 2024: Four-day hybrid activation involved **253** participants and **29** organizations
- Validated response plans and systems including partner and customer notifications, use of the public safety partner portal, reporting, de-energization, and re-energization.

Contact [EMTrainingExercise@sdge.com](mailto:EMTrainingExercise@sdge.com) to participate in future exercises or to coordinate SDG&E involvement in your emergency management exercises.



# Next Steps

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## Prepare, Respond, & Recover

- Developing Plans
- Training and Exercising
- Measure Improvement

## Build Capacity

- Advancing Technology
- Benchmarking/ Defining Metrics
- Developing Talent

## Engage Stakeholders

- Aligning Internal Stakeholders
- Collaborating for External Relationships
- Share feedback with CPUC



**Roundtable / Questions?**